Major Accomplishments:

- Organizational
  - Installed and configured EZproxy to allow off-campus NMSU users to access library electronic resources
  - Extracted and configured Voyager holdings data for submission to OCLC to create local data records indicating library’s serial holdings
  - Developed web-based statistics reporting database and forms
  - Redesigned the web-based ILL request submission and tracking system to improve patron access to posted articles
  - Produced lists and reports in support of the response to the Faxon bankruptcy
  - Developed campus ID specification sheet
  - Designed web-based book order request form
  - Assisted Technical Services in the reconfiguration of their office areas
  - Redesigned local area network backup system

- Personnel
  - Professional position Programmer/Analyst I (grade 33) upgraded to Support Analyst I (grade 35)
  - Professional position Programmer/Analyst III (grade 36) upgraded to Support Analyst II (grade 37)

- Strategic Goals/Targets
  - Installed and configured Serials Solutions web pages to improve user access to full-text electronic journals
  - Upgraded email and web server
  - Installed and configured ColdFusion and MySQL software on Unix web server
  - Voyager EZConnect configured for Dona Ana Branch library in test mode to provide simultaneous searching across databases and catalog
Trends/Issues:

- Upgrade Voyager
- Upgrade staff PCs
- Rewire both library buildings
- Establish wireless zones in both library buildings
- Redesign library’s web pages
- Provide staff training in Windows 2000
- Provide staff training in Voyager 2001
- Relocate Systems equipment storage area
- Investigate addition of Carlsbad Branch library holdings to Voyager

Significant Faculty/Staff Accomplishments:

- Degree Completion

- Grants Awarded
  
  o Submitted proposal to rewire both library buildings; funding granted effective July 1, 2003

- Presentations

- Publications
  
  o Carol Boyse
    
    ▪ Served on editorial board of Citations, the NMSU Library newsletter
  

- Other (e.g. awards, etc.)
  
  o Carol Boyse
    
    ▪ Chair, Library Associate Dean Search Committee
    ▪ Member, Reference and Research Services Department Head Search Committee
    ▪ Consultant for VTLS libraries migrating to Voyager
    ▪ Consultant for University of Arizona Library School student on technology project

  o Holly Reynolds
    
    ▪ Member, Access Services Department Head Search Committee
    ▪ Member, Planning Committee of the South Central Voyager Users’ Group Annual Conference